

QUALITY POLICY

Aerospace & Defence Product Manufacture

Top Management of R&I Instrument & Gear Company are committed to meeting customer and industry requirements by satisfying our customer needs through the manufacture of high quality precision gear's and instrument components and assemblies for Aerospace and Defence sector customers.

Our primary objectives are to:

- o Deliver defect free product*
- o Deliver in full on time*
- o Satisfy customers*
- o Maintain ISO9001 and AS9100 certification, and*
- o At a competitive price*

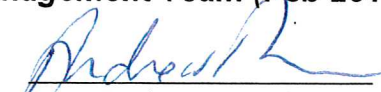
To support our commitment and objectives, we have developed and deployed our process based Quality Management System, that also aids us in identifying and managing our risks and meeting our strategic direction.

We ensure that personnel conducting work relating to the scope of our Quality Management System are appropriately trained, competent, empowered to contribute to error prevention, error detection and continual improvement. Employees will also have an understanding of this Quality Policy, our Customer's and Industry requirements, relevant product related statutory and regulatory requirements and that they are familiar with the requirements of our Quality Management System.

Our overall focus is on "prevention rather than detection", "right first time" and "delivering on our promises". To this end, the Management Team promotes the process approach through the Plan-Do-Check- Act improvement cycle; risk based thinking and upfront Quality Planning to ensure early identification of requirements, risks and opportunities.

The Quality Management System is considered to be integral to how we operate and do business and we are therefore fully committed to continually improving its overall effectiveness through the analysis of process performance, product quality data, customer feedback information, lessons learnt and Management Reviews.

The Management Team (Feb 2018)



Andrew Rowell

General Manager



Mark Hardman

Chief Executive Officer



Wayne Hardman

Production Manager



Ashley Nixon

Quality Manager